

SPA invites comments as well as complaints from the public with regards to the performance and services provided by the port operator and also with regard to the enforcement activities conducted within the Sabah Ports Water Limits.



For further information, kindly contact :

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Sabah Ports Authority



What is the role of Sabah Ports Authority (SPA) ?

- Sabah Ports Authority functions as a statutory body which is the regulatory authority for all port operations currently privatized to Sabah Ports Sdn Bhd (SPSB).
- SPA also licences all private jetties and similar sufferance wharves in Sabah.
- SPA is the landlord of all properties occupied by SPSB.

Why is the Supervision and Monitoring of SPSB Necessary ?

- Supervision and monitoring by SPA is essential to ensure that the port operator consistently provide port users with facilities and services which is in accordance with the performance standards established by the SPA.
- To ensure that services provided to port users and the public, is, at all times, efficient and customer-oriented.

What are the Services Provided by SPA ?

- Licensing.
SPA issues licenses for:
 - All supporting services conducted within the Sabah Ports Water Limits.
 - Ancillary services such as Ship Chandling, Lashing/Unlashing, Stuffing/Unstuffing, Bunkering and Stevedoring.
 - Private jetty operations and all related activities within the Sabah Ports Water Limits.
- Serves as the Enforcement Agency within the Sabah Ports Water Limits.
- Handles all complaints from the public regarding port operations and facilities.
- Being the landlord, SPA handles all transactions pertaining to its land within the port perimeters.
- Sets the performance standards expected from the port operator in order to ensure that an efficient level of service and facilities, on par with International Port Standards is maintained.

- Ensure the equitable implementation of the approved Port Tariffs by the licenced port operator upon port users.
- SPA also gathers statistical information on the handling of cargo of SPSB. This serves as a basis to evaluate the growth and development of the ports in terms of annual cargo throughput and port capacity.
- Monitors port expansion and development work to ensure SPSB complies with Port Master Plan and the National Development Policy.
- SPA ensures that port operations and facilities are adequately insured.
- SPA monitors and ensures that all port operations and activities are conducted in a safe and secure manner in accordance with International Standards.
- SPA ensures that no disputes arise between SPSB management and staff, which in turn guarantees the provision of uninterrupted port services.

